



GET CONNECTED. GET HELP.



211

AN UNMATCHED,
CRITICAL SERVICE.

United Way Worldwide
701 North Fairfax Street
Alexandria, VA 22314
211.org





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is a vital service used by millions of people across North America every year. Individuals contact 211 to access free and confidential crisis and emergency counseling, disaster assistance, food, health care and insurance assistance, stable housing and utilities payment assistance, employment services, veteran services and childcare and family services.



No matter the situation, the specialists at 211 listen, identify underlying problems, and connect people in need with community resources and services that improve their lives. In 2018 alone, 211s in the U.S. answered almost **11 million** calls and almost **1 million** texts, chats and emails, helping millions of people with life-changing support.

211 is free, accessible 24/7/365, completely confidential and available in more than 180 languages.



Across North America, 211 is operated and funded, in part, by local United Ways. Ensuring every person has access to this critical resource exemplifies United Way's fight for the health, education and financial stability of every person in every community. By connecting people in need with the best resources available to them, 211 helps make the social services ecosystem more efficient and effective so resources can go further.

Call 211 for immediate assistance or visit [211.org](https://www.211.org) for more information.

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